



State of New Jersey

DEPARTMENT OF HUMAN SERVICES

DIVISION OF AGING SERVICES

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SUBJECT: Minimum Standards for Care Managers, Care Management Supervisors, and
Care Management Agencies for APC and JACC Care Management

APPLICABILITY: Area Agencies on Aging, Care Management Agencies

EFFECTIVE: Immediately

BACKGROUND:

Recognizing the importance of ensuring uniformity and consistency in the delivery of care management services, in 2010, the Division and a work group of providers determined standards for care managers, care management supervisors, and care management agencies. Those standards were effective March 15, 2011.

The Division has updated the standards for care managers, care management supervisors and care management agencies to reflect the post-MLTSS launch environment. References to Medicaid in the original standards have been removed and other minor changes have been made to ensure these standards and the Area Plan Contract (APC) care management service taxonomy, where applicable, align. The revised standards are now contained in a manual format, and are intended for use with APC and JACC care management.

INFORMATION:

The APC Care Management Taxonomy was previously sent for comment. Revisions to the taxonomy are incorporated in this document. The JACC care plan and accompanying instructions have also been updated and are included in this manual.


Laura Otterbourg, Director
Division of Aging Services

Attachments